



Shiloh House

Community - it's what we are, it's where we are.

ANNUAL REPORT
FISCAL YEAR 2019

FOUNDERS REPORT



Dear Friends and Supporters,

As the year 2019 closes for Shiloh House, we continue to be tremendously grateful to our community members and supporters for standing with us through another year. It was a big year for our agency and we were able to serve more families and youth than ever before. Shiloh House continues to remain committed to serving families and children in their own communities across Colorado. We continue to push the horizons in order to be creative in the way we serve the community. One of the biggest changes for our agency this past year was the merger with the organization Families First. The nonprofit organization has been around for many decades serving young children and families to prevent out of home placement. We felt privileged to be the chosen organization to acquire this well respected agency and carry on its' legacy.

With the acquisition, the Families First programs have continued on and have added an array of services that we are able to provide to the community. We have had the opportunity to begin providing parenting support through offering programs such as Parents as Teachers, Let's Connect classes, Circle of Parents groups, parenting classes and a statewide support line. These new programs enable our organization to truly wrap supportive services around families in order to provide them the right kind of support at the right time.

Another huge change for our organization this past year is Shiloh's co-founder and Deputy Chief Executive Officer, Vicki Ramirez, retired in March 2019. Vicki continues to consult with Shiloh's leadership team while she enjoys a much deserved retirement. Vicki was instrumental in the creation of Shiloh House and many of our programs, all while keeping a close eye on the financial well-being of the agency. Shiloh House remains fortunate to be able to have her continued wisdom.

Our organization remains in a position to adapt to the ever changing tides that come with legislative changes, new research and different opportunities across the state. We are excited about the new programs that Shiloh House now provides to families and we anticipate even more changes in the upcoming year. Thank you to all of our staff, volunteers and donors for your continued support of the work that we do. We are excited to move into the next decade continuing to live out Shiloh House's mission by serving our community.



"I gained a loving healthy relationship with my mom that I thought could never be gained. I learned self control."

- Former Shiloh House Client

"But things changed. I started opening up. I started being more social and things got better. I learned the staff here will always support you, forgive you, and care for you. I gained a family with my peers and clients which I never thought was possible and this place became home for me."

- Former Shiloh House Client

MISSION STATEMENT

Shiloh House offers nurturing, therapeutic and educational services to empower youth and families to overcome the impact of abuse, neglect and trauma. Through guidance, clinical intervention and advocacy, Shiloh House meets the needs of the community while respecting the diversity of youth and families.

"Our communication has improved so much, she (child) feels like she can open up more about daily things going on in her life."

- Parent discussing how Parenting with Confidence Class affected her and her daughters relationship

SHILOH HOUSE 2019 LEADERSHIP

EXECUTIVE TEAM

Steven Ramirez, Co-Founder/Chief Executive Officer
 Vicki Ramirez, Co-Founder/Deputy Chief Executive Officer
 Andy Tucker, Chief Financial Officer
 Molly Ramirez, Deputy Chief Executive Officer
 Austin Topolnicki, Chief Operating Officer
 Beth Miller, Chief Program Officer
 Anna Miller, Chief Administrative Officer
 Kevin Tracy, Chief Officer of Residential & Educational Services

MANAGEMENT TEAM

Lindsay Ghirardelli, Human Resources Director
 Dan Venman, Clinical Director of OS Services
 Melissa Larcom, Clinical Director
 Jennifer Richardson, Clinical Manager
 Jessica Taylor, Director of Education
 Patty Boone, North Residential Manager
 Lawrence Green, Director of Special Education
 MacKenzie Bihl, Development Director
 Sheryl Noe, Licensing/Quality Assurance
 and Accreditation Manager
 Lauren Martinez, Director of Community Outreach
 Isaac Greene, IT Manager
 Jake Nguyen, IT Director
 Adam Robe, Director of Foster Care

RECOGNITION OF GOVERNING BOARD

In addition to their diligent years of service on the board, members have made considerable donations and displayed commitment and dedication towards Shiloh House and the advancement of our mission. Thank you, Governing Board!

EXECUTIVE BOARD

Steven Ramirez: President / Co-Founder
35 years of service

Vicki Ramirez: Treasurer / Co-Founder
35 years of service

Greg Sampier: Board Chair / Sampier Insurance &
Deputy Arapahoe County Sheriff
35 years of service

Dale Burkhart: Metro Building Products
15 years of service

Dr. Carla Garrity: Psychologist
35 years of service

Ann Petrila M.S.W., LCSW: University of Denver
35 years of service

DR. CARLA GARRITY

In 2019, we lost our long-time friend and board member to cancer. Carla, a well-known and respected psychologist and Professor at The University of Denver, was treating many of the boys when Steven and Vicki took over the Portland location in 1979. One of her biggest passions became partnering with another individual to author multiple books on Bullying, which lead to her being interviewed on several talk shows. Her enthusiasm and dedication to improving the lives of children was inspirational, and she is missed by those of us who worked with her and loved her dearly.

ADVISORY BOARD

Frank DeAngelis: Retired Columbine High School Principal, 10 years of service

Drew Kallestad: Agility Health Data Analytics, 13 years of service

Tom Tonelli: Columbine High School, 10 years of service

Chris Weatherman: Allstate Insurance, 10 years of service

Ken Horn: Business Owner, 5 year of service

Dawn Kaufman: Retired First Bank Vice President, 16 years of service

Jason Brown: Area Director and Franchisee, Jersey Mike's, 6 years of service

George Ackerman: Retired Arapahoe County Police Officer, 5 years of service

Kellen Dick: First Bank Vice President, 2 year of service

Crystal Baynes: Senior Administrator at Target, 2 year of service

Dave Danielson: Max Building Supplies, 2 year of service

Martha Jentz: Retired Family Therapist, 1 year of service

Sharon Bair: Retired Insurance Agent, 1 year of service

1311 Youth Impacted



**511 Students
SHILOH ACADEMY**



**164 Young Adults
BEYOND THE WALLS**



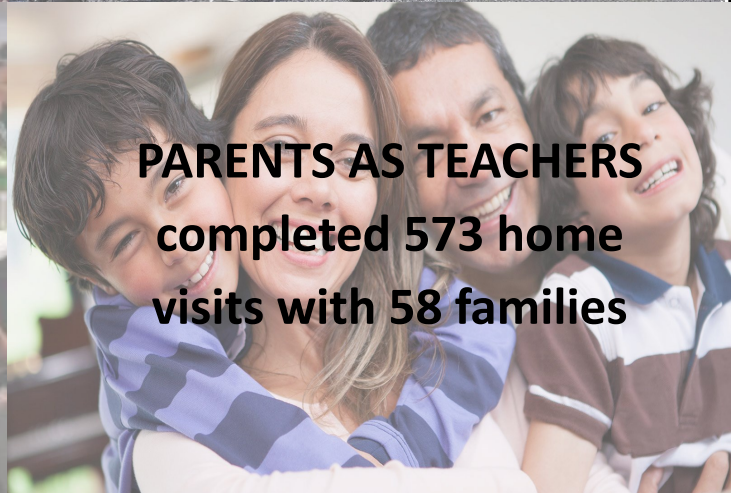
**Served 166
individuals
COMMUNITY
OUTREACH**



**403 Successful
Discharges**



**272 parents
completed
PARENTING CLASSES**



**PARENTS AS TEACHERS
completed 573 home
visits with 58 families**



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PROGRAMS AND SERVICES

RESIDENTIAL TREATMENT - Shiloh is a State of Colorado certified Residential Child Care Facility (RCCF) offering specialized care for youth between the ages of 5 to 17 experiencing severe behavioral, mental health, family or trauma crisis. Placed in home-like settings, youth receive intensive therapeutic intervention to address the behaviors and issues that affect their daily lives.

RESPIRE AND SHELTER CARE - Shiloh offers a safe and nurturing environment for children and youth requiring emergency care and supervision. Shelters are specifically designed to provide immediate care for 3-17 year old boys and girls coming from a crisis situation, homelessness, criminal activity, or abusive or neglectful homes. This program seeks more permanent, appropriate, and safe placements within two weeks.

EDUCATION AND DAY TREATMENT - Shiloh operates five Colorado Department of Education licensed schools serving our residential programs and youth involved in our Day Treatment programs. Shiloh schools provide an alternative setting to public schools or expulsion. Because these supportive and treatment oriented classrooms provide a new opportunity for children to achieve academic success, Shiloh has a direct and positive impact on drop-out rates in Colorado. The Day Treatment Program serves youth ages 5-17 facing challenges in the public school system, the legal system, or who are transitioning to a less restrictive environment from a more intense residential one. Day treatment settings offer a therapeutic milieu that supports youth in learning the social and behavioral skills necessary for success at home, in school, and in the community.

EDUCATIONAL OUTREACH SERVICES (EOS) - Specially trained coaches and tutors support youth and their families in achieving academic success through education credit recovery, tutoring groups, truancy prevention and academic achievement. Because these interactions lead to more positive outcomes, youth are able to remain in the public school setting, thereby further assisting drop-out prevention efforts in Colorado.

AUTISM SPECTRUM DISORDER CLASSROOM (ASD) - Our Autism Spectrum Disorder classrooms are equipped with professionally trained staff, specialized educational programming, and a unique learning environment catered to the specific needs of students identified with ASD.

COMMUNITY OUTREACH SERVICES (COS) - COS offers positive life skills, behavior skills coaches and family engagement specialists who regularly meet with families to assist them in developing effective problem resolution skills, healthy interfamily relationships and overall functioning. The intent being that by working with families before they enter the system, we can assist in creating self sufficient, positive members of the community without removing children from the home environment and placing them in higher levels of therapeutic and residential care. The Community Outreach Services program also provides staff to oversee supervised family visits for those requiring them.

BEYOND THE WALLS - A seamless tapestry of support for young people transitioning from substitute care on their journey to becoming successful, productive members of their local community. This program links young adults ages 16 - 26 with nurturing adults and educational supports to assist them in reaching career readiness. Participants are engaged in community, school and/or extracurricular activities in addition to being coached to achieve financial self-sufficiency and reach their personal goals.

OUTPATIENT THERAPY - Outpatient therapy is available to program graduates, day treatment clients, children in foster care and families requiring extra support, including youth and families not formerly associated with Shiloh.

FAMILY RESOURCE PAVILLION - The Family Resource Pavilion is a community partnership that promotes the well-being of young people and their families through coordinated access to a comprehensive network of support services. At the Family Resource Pavilion, young people and their families are empowered to create solutions and reach their personal goals for a brighter future.

NEW PROGRAMS



In 2019, Shiloh acquired Families First, which has worked for more than 30 years to prevent the abuse and neglect of children through parent education and other supports. With this expansion, Shiloh has further augmented its' ability to serve the very youngest of clients, to offer a full continuum of care encompassing prevention to crisis intervention for children and youth from birth to 26 years old. New services offered now include:

PARENTS AS TEACHERS - an evidenced-based home visitation program for families with children from prenatal through Kindergarten age. PAT's trained parent educators, also known as home visitors; make monthly home visits, offering child development information, parenting strategies, annual developmental screenings, activities to promote school readiness and connections to community resources.

LET'S CONNECT® - a proven program to strengthen relationships between parents or caregivers and their children. In a 10-week group, families are taught the skills to listen, understand, and "connect" with each other on a deeper, more meaningful level. Let's Connect is an opportunity for families to build and strengthen the bonds between them, resulting in healthier and more productive family relationships. Let's Connect is an innovative prevention and intervention program that develops social emotional competence in adults and children; supportive relationships; and supportive emotional climates that foster security, belonging, and connection. The Let's Connect approach is trauma-informed and resilience-informed and is grounded in decades of research.

CIRCLE OF PARENTS® - a free weekly support group conducted by parents and facilitated by a professional. The focus is building on existing strengths by sharing and learning through fellowship. Offered in English and Spanish, Circle of Parents® is a nation-based program. A Children's Circle group may run concurrently with Circle of Parents groups. Children's Circles help children learn social and emotional skills, enhance self-esteem and teaches self-regulation behaviors.

PARENT EDUCATION CLASSES - affordable classes are available to anyone parenting a child. Classes are offered in both English and Spanish throughout the Denver metro area and teach communication skills, child development, behavior modification, parenting style, discipline and setting limits with appropriate consequences. Classes meet the requirement for parents who are court ordered and financial assistance is available. Participants are encouraged to bring a parenting partner with them at no additional cost. A Children's Circle group may be offered at some locations to remove barriers for caregivers to attend.

FAMILY SUPPORT LINE - Parents can find support, parenting information and referrals to community services by calling the free Family Support Line. It is available in both English and Spanish.

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 Zavaglia, Rob
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 Zinter, Ron
 Zoucha, Christine

Volunteers

1550 volunteers helped throughout our Shiloh sites.

A total of 7438 hours, translating into a value of \$109,335!

Volunteers painted, cleaned, wrapped gifts, assembled furniture, mentored, made quilts, hosted parties, cut hair, taught classes, read books, played games, and so, so much more.

We are so thankful to our volunteers. You are such a blessing to Shiloh and most importantly, to the children we serve. You are super heroes!

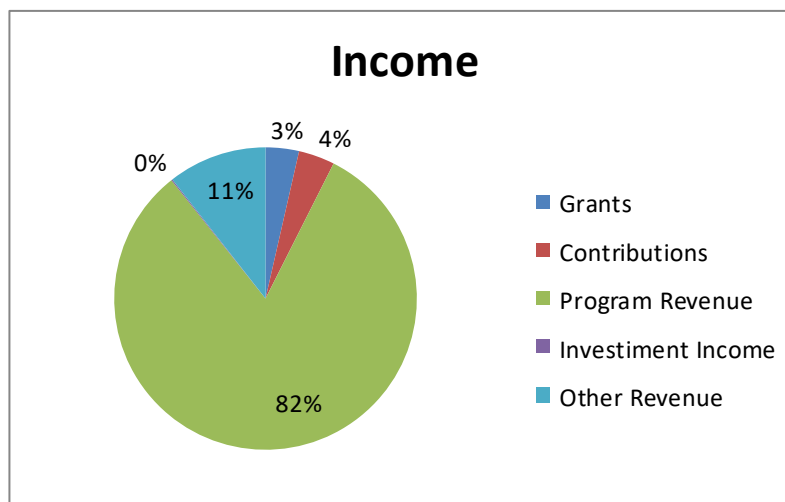
THANK YOU!



STATEMENT OF FINANCIAL ACTIVITY

INCOME

Income	
Grants	\$424,768.00
Contributions	\$460,420.00
Program Revenue	\$9,755,592.00
Investment Income	\$14,956.00
Other Revenue	\$1,258,788.00
Total Revenue	\$11,914,524.00

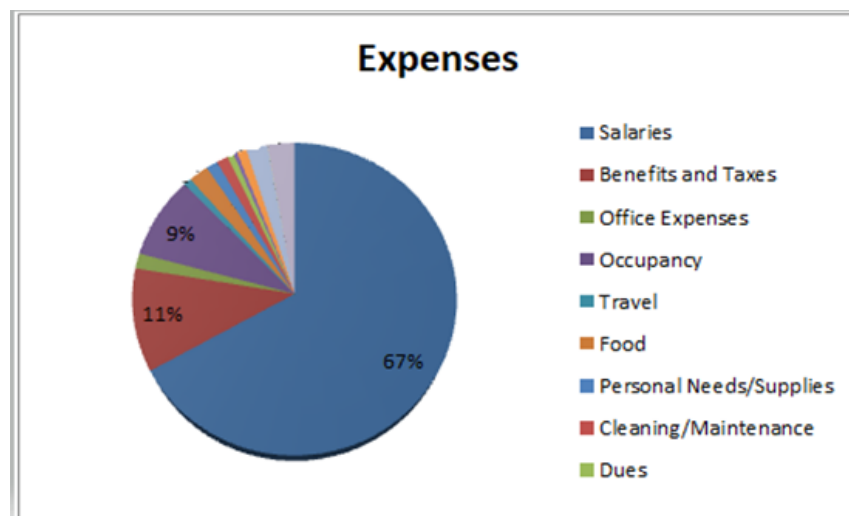


Total Assets	\$5,309,709.00
Total Liabilities	\$633,809.00
Total Net Assets	\$4,675,900.00

STATEMENT OF FINANCIAL ACTIVITY

EXPENSES

Expenses	
Program Service Expenses	\$10,363,164.00
Management and General Expenses	\$667,792
Fundraising Expense	\$151,608
Total Expenses	\$11,182,564.00



THANK YOU PARTNERING CORPORATIONS AND ORGANIZATIONS



Treece Alfrey Musat P.C.
Attorneys at Law



FINALIST FOR
BEST COMPANIES
TO WORK FOR
IN COLORADO



THANK YOU

PARTNERING CORPORATIONS AND ORGANIZATIONS





Shiloh House

Community - it's what we are, it's where we are.

6588 W Ottawa Ave.

Littleton, CO 80128

Phone: (303) 932-9599

Fax: (303) 933-8216

Email: info@shilohhouse.org

Visit our website: www.shilohhouse.org

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