



# Shiloh House

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Community - it's what we are, it's where we are.

ANNUAL REPORT  
FISCAL YEAR 2018



# FOUNDERS REPORT

Dear Friends and Supporters:

As we reflect on Shiloh House's 2018, we are overwhelmed with gratitude for the support and collaboration that carried us through the year. In 2018, we navigated through the many changes in our field, and transitioned in response to the ever-changing needs of youth and families in our community. As we look back, we know this year of change could not have yielded the same positive outcomes without the combined efforts of our supporters, staff, and partners.

We're excited to share that every program within Shiloh House is now functioning out of a Trauma Informed Care Model—meeting a major goal set for 2018. Our team put a tremendous amount of effort into training and practicing this model of prioritizing healing, building relationships, and providing support out of a safe, strengths-based approach. As we continue to teach and equip our staff about how to best care for youth who have experienced trauma, we are excited to see the impact this will have on the youth we serve and the relationships that our staff are able to build in 2019.

When the Family First Prevention Services Act was signed this year, Shiloh House had already begun to bring focus to our preventative, sustainable, and family focused community outreach services to better serve the youth and families in our community. In 2018, we staffed many Family Support Professionals who met with youth in their homes and provided therapy to help keep families together. With this focus moving forward, our hope is to help end cycles of family trauma and build up new generations of healthy children and parents.

In addition to changes in the field, 2018 was a year of approaching a major change in our agency's leadership. In 2019, Vicki will be announcing her retirement from her role as DCEO of Shiloh House. Through her leadership, Shiloh House has grown to be a full continuum of care for youth and families throughout state. She will be greatly missed, but we are celebrating her 40 years of leadership and the impact it made in both our organization and greater community.

As we look ahead to 2019, we are grateful for partners who continue to give time and energy to work with us, volunteers who faithfully pour into the lives of youth, and donors who generously contribute in order to make our mission flourish. Thank you for believing in our mission and playing a central role in empowering families in Colorado.

Sincerely,  
Steven and Vicki Ramirez



"One of the coolest parts about my role as an Independent Living Coach is that **I get to meet youth and families where they are at**—whether it's at their house or the coffee shop down the street—and provide the support they need."

- Matt Killian, Independent Living Coach

"Each year, I continue to be impressed with the **commitment to hurting families** in the Denver front range from the loving folks at Shiloh House. **Their passion is not only steadfast, it continually increases** as they strive to find new opportunities to be a blessing to the local community I am very proud to be a small part of what this great organization is doing and am excited to see what the future holds."

- Jason Brown, Advisory Board Member



# MISSION STATEMENT

Shiloh House offers nurturing, therapeutic and educational services to empower youth and families to overcome the impact of abuse, neglect and trauma. Through guidance, clinical intervention and advocacy, Shiloh House meets the needs of the community while respecting the diversity of youth and families.

**“Shiloh House helps us prepare for our future and with gaining the necessary skills that we need be successful and be who we were meant to be as people.”**

**-Zechariah, Beyond the Walls Participant**

## SHILOH HOUSE 2018 LEADERSHIP

### EXECUTIVE TEAM

Steven Ramirez, Chief Executive Officer  
 Vicki Ramirez, Deputy Chief Executive Officer  
 Jeanne Lane, Chief Financial Officer  
 Molly Ramirez, Chief of Program Development  
 Austin Topolnicki, Chief Operating Officer  
 Beth Miller, Chief Program Officer  
 Kevin Tracy, Chief Officer of Residential & Educational Services

### MANAGEMENT TEAM

Andy Tucker, Director of Finance  
 Anna Miller, Administrative Officer  
 Lindsay Ghirardelli, Human Resources Director  
 Melissa Larcom, Clinical Director  
 Dan Venman, Clinical Director of OS Services  
 Jessica Taylor, Director of Education  
 Lawrence Green, Director of Special Education  
 MacKenzie Bihl, Development Director  
 Lauren Martinez, Clinical Manager  
 Patty Boone, North Residential Manager  
 Isaac Greene, IT Manager



## RECOGNITION OF GOVERNING BOARD

In addition to their diligent years of service on the board, members have made considerable donations and displayed commitment and dedication towards Shiloh House and the advancement of our mission. Thank you, Governing Board!

### EXECUTIVE BOARD

**Steven Ramirez:** President / Co-Founder  
34 years of service

**Vicki Ramirez:** Treasurer / Co-Founder  
34 years of service

**Greg Sampier:** Board Chair / Sampier Insurance & Deputy Arapahoe County Sheriff  
34 years of service

**Dale Burkhart:** Metro Building Products  
14 years of service

**Dr. Carla Garrity:** Psychologist  
34 years of service

**Ann Petrila M.S.W., LCSW:** University of Denver  
34 years of service

### ADVISORY BOARD

**Frank DeAngelis:** Retired Columbine High School Principal, 9 years of service

**Drew Kallestad:** Peak Med, 12 years of service

**Tom Tonelli:** Columbine High School, 9 years of service

**Chris Weatherman:** Allstate Insurance, 9 years of service

**Ken Horn:** Business Owner, 4 year of service

**Dawn Kaufman:** Retired First Bank Vice President, 15 years of service

**Jason Brown:** Area Director and Franchisee, Jersey Mike's, 5 years of service

**George Ackerman:** Retired Arapahoe County Police Officer, 4 years of service

**Kellen Dick:** First Bank Vice President, 2 years of service

**Crystal Baynes:** Senior Administrator at Target, 1 year of service

**Dave Danielson:** Max Building Supplies, 1 year of service



## PROGRAMS AND SERVICES

**RESIDENTIAL TREATMENT** - Shiloh is a State of Colorado certified Residential Child Care Facility (RCCF) offering specialized care for youth between the ages of 5 to 17 experiencing severe behavioral, mental health, family or trauma crisis. Placed in home-like settings, youth receive intensive therapeutic intervention to address the behaviors and issues that affect their daily lives.

**RESPITE AND SHELTER CARE** - Shiloh offers a safe and nurturing environment for children and youth requiring emergency care and supervision. Shelters are specifically designed to provide immediate care for 3-17 year old boys and girls coming from a crisis situation, homelessness, criminal activity, or abusive or neglectful homes. This program seeks more permanent, appropriate, and safe placements within two weeks.

**EDUCATION AND DAY TREATMENT** - Shiloh operates five Colorado Department of Education licensed schools serving our residential programs and youth involved in our Day Treatment programs. Shiloh schools provide an alternative setting to public schools or expulsion. Because these supportive and treatment oriented classrooms provide a new opportunity for children to achieve academic success, Shiloh has a direct and positive impact on drop-out rates in Colorado. The Day Treatment Program serves youth ages 5-17 facing challenges in the public school system, the legal system, or who are transitioning to a less restrictive environment from a more intense residential one. Day treatment settings offer a therapeutic milieu that supports youth in learning the social and behavioral skills necessary for success at home, in school, and in the community.

**EDUCATIONAL OUTREACH SERVICES (EOS)** - Specially trained coaches and tutors support youth and their families in achieving academic success through education credit recovery, tutoring groups, truancy prevention and academic achievement. Because these interactions lead to more positive outcomes, youth are able to remain in the public school setting, thereby further assisting drop-out prevention efforts in Colorado.

**AUTISM SPECTRUM DISORDER CLASSROOM (ASD)** - Our Autism Spectrum Disorder classrooms are equipped with professionally trained staff, specialized educational programming, and a unique learning environment catered to the specific needs of students identified with ASD.

**COMMUNITY OUTREACH SERVICES (COS)** - COS offers positive life skills, behavior skills coaches and family engagement specialists who regularly meet with families to assist them in developing effective problem resolution skills, healthy interfamily relationships and overall functioning. The intent being that by working with families before they enter the system, we can assist in creating self sufficient, positive members of the community without removing children from the home environment and placing them in higher levels of therapeutic and residential care. The Community Outreach Services program can also provide staff to oversee supervised family visits for those requiring them.

**BEYOND THE WALLS** - A seamless tapestry of support for young people transitioning from substitute care on their journey to becoming successful, productive members of their local community. This program links young adults ages 16 - 26 with nurturing adults and educational supports to assist them in reaching career readiness. Participants are engaged in community, school and/or extracurricular activities in addition to being coached to achieve financial self-sufficiency and reach their personal goals.

**OUTPATIENT THERAPY** - Outpatient therapy is available to program graduates, day treatment clients, foster children and families requiring extra support, including youth and families not formerly associated with Shiloh.

**FAMILY RESOURCE PAVILLION** - The Family Resource Pavilion is a community partnership that promotes the well-being of young people and their families through coordinated access to a comprehensive network of support services. At the Family Resource Pavilion, young people and their families are empowered to create solutions and reach their personal goals for a brighter future. At the Pavilion we're all connected, and committed, to serving you. After all, life is full of challenges and we're in this together. One place; many solutions.

*"Community - it's what we are, it's where we are."*



## SPECIAL DONORS OF 2018

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## SPECIAL DONORS OF 2018

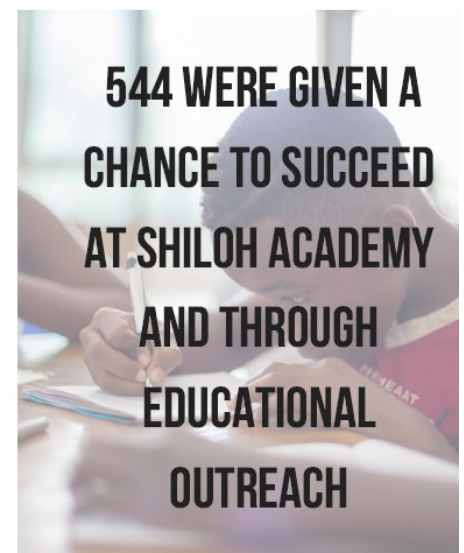
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## THANK YOU, DONORS!

YOUTH AND FAMILIES THROUGHOUT COLORADO  
WERE IMPACTED BY YOUR GENEROSITY  
**IN 2018**

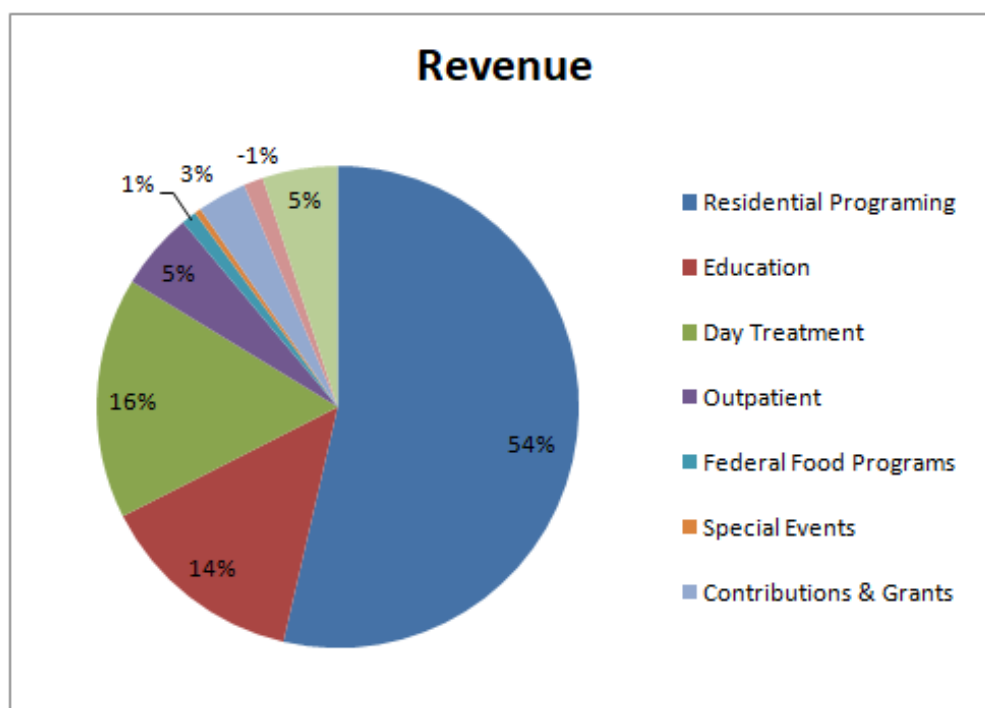




# STATEMENT OF FINANCIAL ACTIVITY

## REVENUE & SUPPORT

Residential Programming	\$ 6,135,211.00
Education	\$ 1,589,213.00
Day Treatment	\$ 1,852,351.00
Outpatient	\$ 592,544.00
Federal Food Programs	\$ 115,584.00
Special Events	\$ 49,487.00
Contributions & Grants	\$ 378,403.00
FRP Café & Event Center	\$ -150,163.00
Other	\$ 577,170.00
<b>Total</b>	<b>\$11,139,800.00</b>

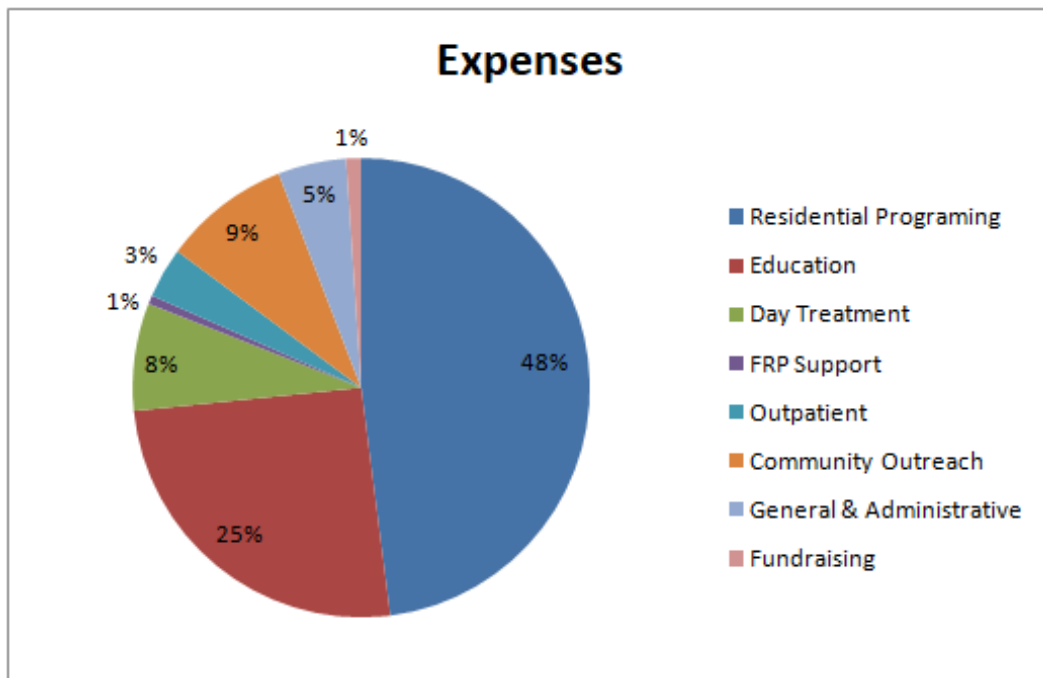




# STATEMENT OF FINANCIAL ACTIVITY

## EXPENSE SUMMARY

Residential Programming	\$ 5,194,076.00
Education	\$ 2,749,954.00
Day Treatment	\$ 823,314.00
FRP Support	\$ 67,165.00
Outpatient	\$ 384,821.00
Community Outreach	\$ 971,095.00
General & Administrative	\$ 520,965.00
Fundraising	\$ 114,009.00
<b>Total</b>	<b>\$10,825,399.00</b>



# THANK YOU PARTNERING CORPORATIONS AND ORGANIZATIONS





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# Shiloh House

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