



Shiloh House

Community - it's what we are, it's where we are.

ANNUAL REPORT • FISCAL YEAR 2017

FOUNDERS REPORT

Dear Friends and Supporters:

After a year of major growth at Shiloh House, we spent 2017 focusing on reaching the highest quality of care within our residential, therapeutic, educational and community outreach services. We renovated the physical condition of our programs, made changes to positively impact our direct care staff, and piloted Trauma Informed Care in one of our programs. Reflecting on 2017 brings us fresh energy and deep gratefulness for the supporters, staff, and partners who make it possible for us to maintain a level of excellence as we meet youth and families where they need support most.

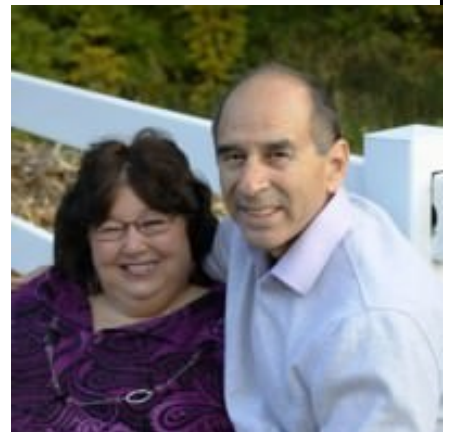
Through innovative collaboration with community partners, Shiloh House has developed a spectrum of services providing flexible and fluid care to youth and families in Colorado and beyond. In order to bring fullness to our continuum of care, we gave much of our focus to further establishing our preventative, sustainable, and family focused community outreach services. Through family coaching and therapy, we helped pave life-long paths of relational healing, holistic growth, community integration and unleashed potential throughout the year.

As we look to 2018, our goal is to have every program within Shiloh House functioning out of a Trauma Informed Care model. This means prioritizing healing, building relationships, and providing support out of a safe, strengths-based approach. Our agency will invest time and resources into the training necessary to fully implement this evidence-based model. It's an investment to help us work towards our ultimate vision of ending cycles of family trauma and building up new generations of healthy children and parents.

We are grateful for all of the relationships and partnerships that carried us through 2017. We want to thank our partners who gave their time and energy to work with us, volunteers who faithfully poured into the lives of our youth, and donors who generously contributed in order to make our mission flourish. The work we do is impossible without all of you.

We look forward to continuing in our mission alongside our committed community of supporters who rally around our goals and help us amplify our impact. Thank you for believing in our mission and playing a vital role in empowering families to overcome the impact of family crisis, abuse, neglect and trauma.

Sincerely,
Steven and Vicki Ramirez



"Shiloh House's community based programming is having wonderful impacts on the families we work with. **The biggest goal that we have is to make the family feel supported, heard, seen, listened to and validated.** We are able to partner with them and help them realize they are not alone."
- Delaney Coe ,Family Coach Coordinator

"I got involved with Shiloh House because I wanted to be part of something making a positive difference in our community. I stay involved with Shiloh because of the hearts of its members and volunteers. **Never before have I seen such dedicated, passionate, and devoted people truly giving their all sacrificially for the sake of others.** It's why I give my time and money to them and why anyone with any spare resources should too."
- Jason Brown, Advisory Board Member

MISSION STATEMENT

Shiloh House offers nurturing, therapeutic and educational services to empower youth and families to overcome the impact of abuse, neglect and trauma. Through guidance, clinical

"Now that I'm working with Shiloh House and Beyond the Walls, I know that *I have more options and more people who care about me in my life.* There are a lot of barriers in my life, but I'm working past them and have my coaches to help me."

- Shiloh House Beyond the Walls Program Participant

SHILOH HOUSE 2017 LEADERSHIP

EXECUTIVE TEAM

Steven Ramirez, Chief Executive Officer
 Vicki Ramirez, Deputy Chief Executive Officer
 Jeanne Lane, Chief Financial Officer
 Austin Topolnicki, Chief Operating Officer
 Beth Miller, Chief Program Officer
 Kevin Tracy, Chief Officer of Residential & Educational Services

MANAGEMENT TEAM

Maureen Gleason, Director of Licensing
 Anna Miller, Administrative Officer
 Molly Ramirez, Clinical and Community Services Director
 Andy Tucker, Director of Finance
 Lindsay Ghirardelli, Human Resources Director
 Melissa Larcom, Clinical Director
 Dan Venman, Clinical Director of OS Services
 Becky Rich, Residential Director
 Jessica Taylor, Director of Education
 Lawrence Green, Director of Special Education
 MacKenzie Bihl, Development Director

RECOGNITION OF GOVERNING BOARD

In addition to their diligent years of service on the board, members have made considerable donations and displayed commitment and dedication towards Shiloh House and the advancement of our mission. Thank you, Governing Board!

EXECUTIVE BOARD

Steven Ramirez: President / Co-Founder
33 years of service

Vicki Ramirez: Treasurer / Co-Founder
33 years of service

Greg Sampier: Board Chair / Sampier Insurance & Deputy Arapahoe County Sheriff
33 years of service

Dale Burkhardt: Metro Building Products
13 years of service

Dr. Carla Garrity: Psychologist
33 years of service

Ann Petrila M.S.W., LCSW: University of Denver
33 years of service

ADVISORY BOARD

Frank DeAngelis: Retired Columbine High School Principal, 8 years of service

Drew Kallestad: Peak Med, 11 years of service

Tom Tonelli: Columbine High School, 8 years of service

Chris Weatherman: Allstate Insurance, 8 years of service

Ken Horn: Business Owner, 3 year of service

Dawn Kaufman: Retired First Bank Vice President, 14 years of service

Jason Brown: Area Director and Franchisee, Jersey Mike's, 4 years of service

George Ackerman: Retired Arapahoe County Police Officer, 3 year of service

PROGRAMS AND SERVICES

RESIDENTIAL TREATMENT - Shiloh is a State of Colorado certified Residential Child Care Facility (RCCF) offering specialized care for youth between the ages of 5 to 17 experiencing severe behavioral, mental health, family or trauma crisis. Placed in home-like settings, youth receive intensive therapeutic intervention to address the behaviors and issues that affect their daily lives.

RESPITE AND SHELTER CARE - Shiloh offers a safe and nurturing environment for children and youth requiring emergency care and supervision. Shelters are specifically designed to provide immediate care for 3-17 year old boys and girls coming from a crisis situation, homelessness, criminal activity, or abusive or neglectful homes. This program seeks more permanent, appropriate, and safe placements within two weeks.

EDUCATION AND DAY TREATMENT - Shiloh operates five Colorado Department of Education licensed schools serving our residential programs and youth involved in our Day Treatment programs. Shiloh schools provide an alternative setting to public schools or expulsion. Because these supportive and treatment oriented classrooms provide a new opportunity for children to achieve academic success, Shiloh has a direct and positive impact on drop-out rates in Colorado. The Day Treatment Program serves youth ages 5-17 facing challenges in the public school system, the legal system, or who are transitioning to a less restrictive environment from a more intense residential one. Day treatment settings offer a therapeutic milieu that supports youth in learning the social and behavioral skills necessary for success at home, in school, and in the community.

EDUCATIONAL OUTREACH SERVICES (EOS) - Specially trained coaches and tutors support youth and their families in achieving academic success through education credit recovery, tutoring groups, truancy prevention and academic achievement. Because these interactions lead to more positive outcomes, youth are able to remain in the public school setting, thereby further assisting drop-out prevention efforts in Colorado.

AUTISM SPECTRUM DISORDER CLASSROOM (ASD) - Our Autism Spectrum Disorder classrooms are equipped with professionally trained staff, specialized educational programming, and a unique learning environment catered to the specific needs of students identified with ASD.

COMMUNITY OUTREACH SERVICES (COS) - COS offers positive life skills, behavior skills coaches and family engagement specialists who regularly meet with families to assist them in developing effective problem resolution skills, healthy interfamily relationships and overall functioning. The intent being that by working with families before they enter the system, we can assist in creating self sufficient, positive members of the community without removing children from the home environment and placing them in higher levels of therapeutic and residential care. The Community Outreach Services program can also provide staff to oversee supervised family visits for those requiring them.

BEYOND THE WALLS - A seamless tapestry of support for young people transitioning from substitute care on their journey to becoming successful, productive members of their local community. This program links young adults ages 16 - 26 with nurturing adults and educational supports to assist them in reaching career readiness. Participants are engaged in community, school and/or extracurricular activities in addition to being coached to achieve financial self-sufficiency and reach their personal goals.

OUTPATIENT THERAPY - Outpatient therapy is available to program graduates, day treatment clients, foster children and families requiring extra support, including youth and families not formerly associated with Shiloh.

FAMILY RESOURCE PAVILLION - The Family Resource Pavilion is a community partnership that promotes the well-being of young people and their families through coordinated access to a comprehensive network of support services. At the Family Resource Pavilion, young people and their families are empowered to create solutions and reach their personal goals for a brighter future. At the Pavilion we're all connected, and committed, to serving you. After all, life is full of challenges and we're in this together. One place; many solutions.

"Community - it's what we are, it's where we are."

SPECIAL DONORS AND VOLUNTEERS OF 2017

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SPECIAL DONORS AND VOLUNTEERS OF 2017


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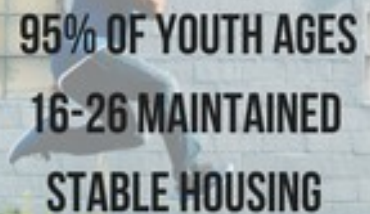
THANK YOU, DONORS AND VOLUNTEERS!
 YOUR PARTNERSHIP MADE
 AN IMPACT IN 2017!




**665 KIDS WERE KEPT
 SAFE IN OUR HOMES**



**134 FAMILIES WERE
 SERVED THROUGH
 COMMUNITY OUTREACH**




**95% OF YOUTH AGES
 16-26 MAINTAINED
 STABLE HOUSING**



**164 YOUTH WERE
 SERVED IN THEIR HOMES**



**OVER 1,000
 YOUTH AND FAMILIES
 RECEIVED SUPPORT**



**582 WERE GIVEN A
 CHANCE TO SUCCEED AT
 SHILOH ACADEMY**

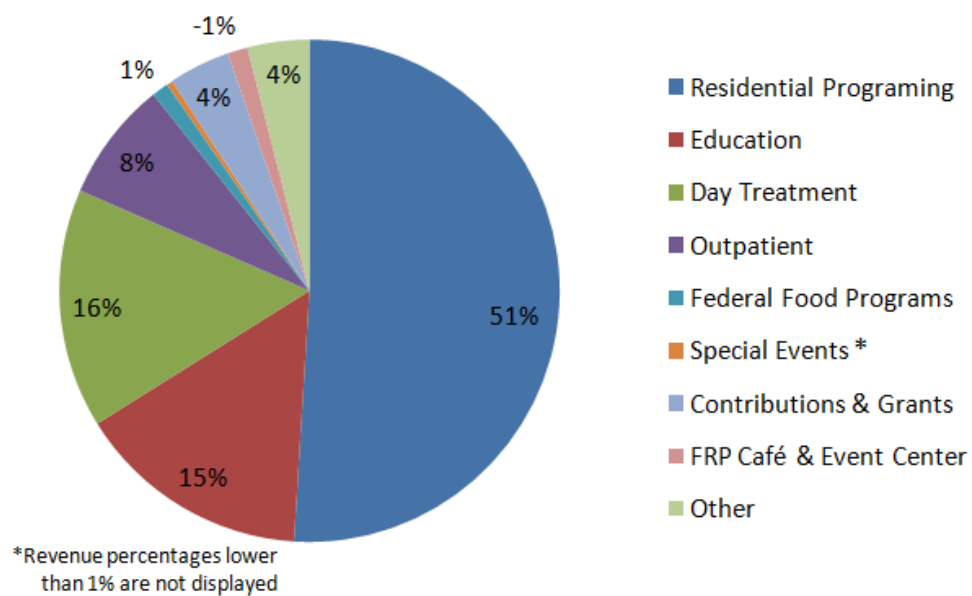
STATEMENT OF FINANCIAL ACTIVITY

REVENUE & SUPPORT

Residential Programming	\$ 5,931,457.00
Education	\$ 1,758,366.00
Day Treatment	\$ 1,797,536.00
Outpatient	\$ 907,054.00
Federal Food Programs	\$ 125,121.00
Special Events	\$ 45,420.00
Contributions & Grants	\$ 460,799.00
FRP Café & Event Center	\$ -150,751.00
Other	\$ 462,954.00

Total \$11,331,956.00

Revenue



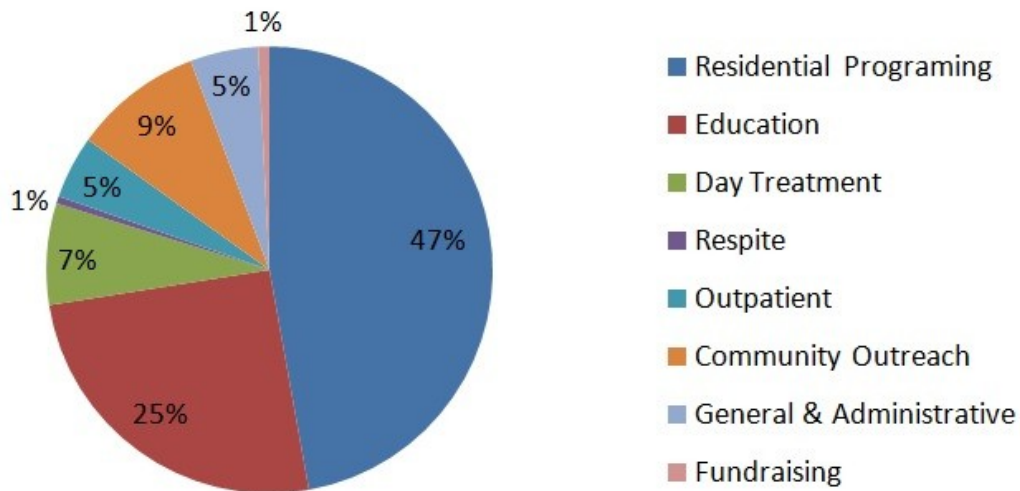
STATEMENT OF FINANCIAL ACTIVITY

EXPENSE SUMMARY

Residential Programming	\$ 5,073,175.00
Education	\$ 2,720,992.00
Day Treatment	\$ 789,129.00
Respite	\$ 58,066.00
Outpatient	\$ 488,455.00
Community Outreach	\$ 1,006,775.00
General & Administrative	\$ 530,507.00
Fundraising	\$ 87,294.00

Total \$10,754,393.00

Expenses



THANK YOU PARTNERING CORPORATIONS AND ORGANIZATIONS



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Shiloh House

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