

A young boy with blonde hair, wearing a grey t-shirt and dark shorts, is running away from the camera on a grassy field. A large, stylized black house logo with a teal accent is overlaid on his back. In the background, other children are playing on the field, and there are buildings and trees in the distance under a clear sky.

Shiloh House

Community - it's what we are, it's where we are.

ANNUAL REPORT
FISCAL YEAR 2020

FROM OUR FOUNDERS

EXECUTIVE TEAM

Steven Ramirez, President & Chief Executive Officer
Vicki Ramirez, Co-Founder
Molly Ramirez, Deputy Chief Executive Officer
Andy Tucker, Chief Financial Officer
Austin Topolnicki, Chief Operating Officer
Beth Miller, Chief Program Officer
Anna Miller, Chief Administrative Officer
Kevin Tracy, Chief Officer of Residential & Educational Services
Pamelor Treloar, Strategic Analyst

MANAGEMENT TEAM

Lindsay Ghirardelli, Human Resources Director
Jake Nguyen, IT Director
Sheryl Noe, Licensing/Quality Assurance & Accreditation Manager
Lawrence Green, Director of Special Education
Jessica Taylor, Director of Education
Dan Venman, Clinical Director
Melissa Larcom, Clinical Director
Jennifer Richardson, Clinical Director
Patty Boone, North Residential Manager
Adam Robe, Development Director
Lauren Martinez, Director Community Outreach
Isaac Greene, IT Manager

Mission

Shiloh House offers youth and families support and services to overcome challenges, enhancing their success in the community.



Dear Friends, Supporters and Community Members,

I don't think we stand alone when we say what a year 2020 was! At the start of the year, no one could have anticipated what events would impact our world, our country and our communities. As the Covid-19 pandemic spread throughout our state, it became quickly apparent that Shiloh's work would not stop and was going to be needed just as much, if not more, for the youth and families in our backyards. Through the pandemic, all of our staff were considered essential staff members and continued to show up for work every day, ready to serve some of the most vulnerable individuals. In addition, not only did our agency continue to operate all of our services through the pandemic, we also created a Quarantine Safety Unit to serve youth who had potential exposure to the virus and had no safe place to lay their head due to their exposure. Not only was our agency able to rise to a new and unanticipated challenge, we continued to serve youth and families that were dramatically impacted by the virus. We are also proud to say that due to the heightened need for our services as well as community support, we were able to successfully avoid any layoffs to our staff members.

Although the pandemic impacted thousands of individuals on a physical level, it also impacted people on a mental health level. The social isolation, anxiety and depression that arose over the past year as well as some of the tragic events that have occurred within our country, have brought much needed attention on mental health. Our agency will continue to be ready to serve those impacted by mental health. The pandemic did not stop our work rather it gave us an opportunity to step back and envision where our organization will go in the upcoming years. This year our agency learned what we can truly accomplish through the support of our donors and partners. We learned that Shiloh House can and will do better in developing better Diversity, Equity and Inclusion practices and we are committed to making changes for our staff and the youth we serve. We were able to see firsthand the true dedication, commitment and tenacity of our staff as they accomplished the mission of our agency and served our youth and families despite what was going on in our world.

As for most of us, the year 2020 was a difficult one and challenged our agency in numerous ways. We are beyond fortunate to have the support of our partners, neighbors, donors and supporters that help us continue to stand strong as we try to make long lasting changes in the lives of children and families. Thank you for continuing on this journey with us and we are looking forward to what will come next!

Warm Wishes,

Steven & Vicki Ramirez

CEO and Founders

RECOGNITION OF GOVERNING BOARD

In addition to their diligent years of service on the board, members have made considerable donations and displayed commitment and dedication towards Shiloh House and the advancement of our mission. Thank you, Governing Board!

EXECUTIVE BOARD

Steven Ramirez: President / Co-Founder

36 years of service

Vicki Ramirez: Co-Founder

36 years of service

Greg Sampier: Board Chair / Sampier Insurance Agency & Deputy Arapahoe County Sheriff

36 years of service

Dale Burkhart: Metro Building Products

16 years of service

Ann Petrila M.S.W., LCSW: University of Denver

36 years of service

Jeanne Lane: Treasurer/Secretary

1 year of board service

ADVISORY BOARD

Frank DeAngelis: Retired Columbine High School Principal, 11 years of service

Drew Kallestad: Agility Health Data Analytics, 14 years of service

Tom Tonelli: Columbine High School, 11 years of service

Chris Weatherman: Allstate Insurance, 11 years of service

Ken Horn: Business Owner, 6 year of service

Dawn Kaufman: Retired First Bank Vice President, 17 years of service

Jason Brown: Area Director and Franchisee, Jersey Mike's, 7 years of service

George Ackerman: Retired Arapahoe County Police Officer, 6 years of service

Kellen Dick: First Bank Vice President, 3 years of service

Crystal Baynes: Senior Administrator at Target, 3 years of service

Dave Danielson: Max Building Supplies, 3 years of service

Martha Jentz: Retired Family Therapist, 2 years of service

Sharon Bair: Retired Insurance Agent, 2 years of service

Jason Hedger: Pastor, 1 year of service

COVID-19 SAFETY UNIT

In 2020, Shiloh House responded to the request of eight counties to partner with two agencies in creating a quarantine unit for youth that had run from residential programs and may have been exposed to the COVID-19 coronavirus.

Within 24 hours Shiloh transformed several rooms into two 6-bed units in Adams County where youth received trauma-informed care in a safe and sanitary environment.



YOUTH RECEIVED

- 24 hour monitoring and observation.
 - Medical treatment if needed.
 - Meals.
 - Online school if enrolled.
 - Games/activities.
-

Over 100 Youth Safely Served and Protected

Assessment Program

We launched our new short-term Assessment Program. Designed to respond to individual needs of youth who require intervention to resolve barriers that impede their overall well-being. Tools and resources are provided to serve the entire family.



Using a therapeutic and collaborative approach, assessments are completed and stabilization will begin. Engaging the family dynamic through this approach provides a catalyst for change and successful outcomes.

MISSION STATEMENT

Shiloh House offers youth and families support and services to overcome challenges, enhancing their success in the community.

HEALING - EMPOWERMENT - COLLABORATION INTEGRITY - STEWARDSHIP - EXCELLENCE

PROGRAM OUTCOMES



**1,741
YOUTH
IMPACTED**

**359 Youth Successful discharges
from Residential Programs**

**378 Youth Attended
Shiloh Academy**

**288 Youth and Families Served
Community Programs**

**227 Parents Completed
Parent Education Classes**

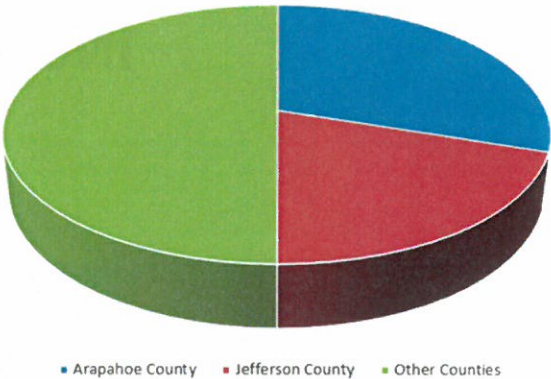
**Over 100 Youth Served
Safety Unit**

**188 Young Adults Served
Beyond The Walls**

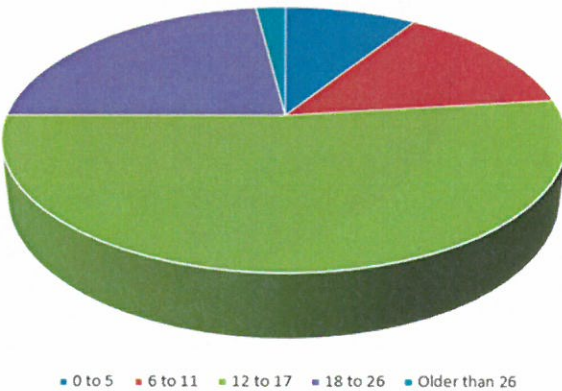
**726 Home Visits Completed
Parents As Teachers**

AGENCY DEMOGRAPHICS

22 Counties Served

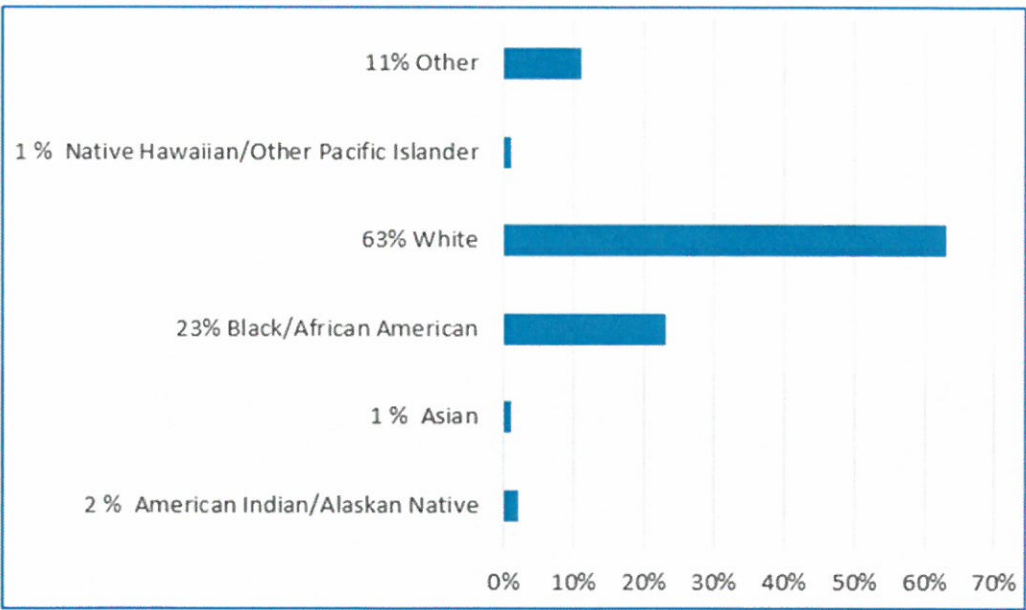


Age Ranges Served



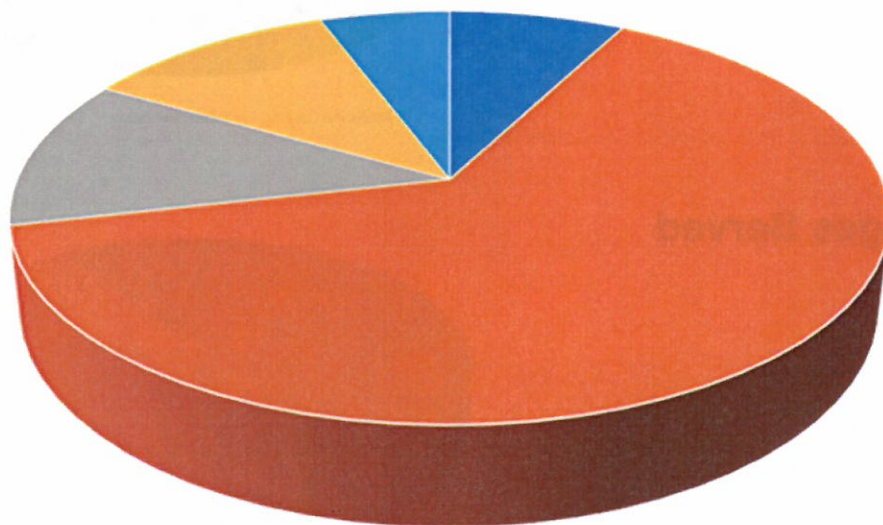
Race/Ethnicity

24% Identified as Hispanic-Latino



STATEMENT OF FINANCIAL ACTIVITY

INCOME

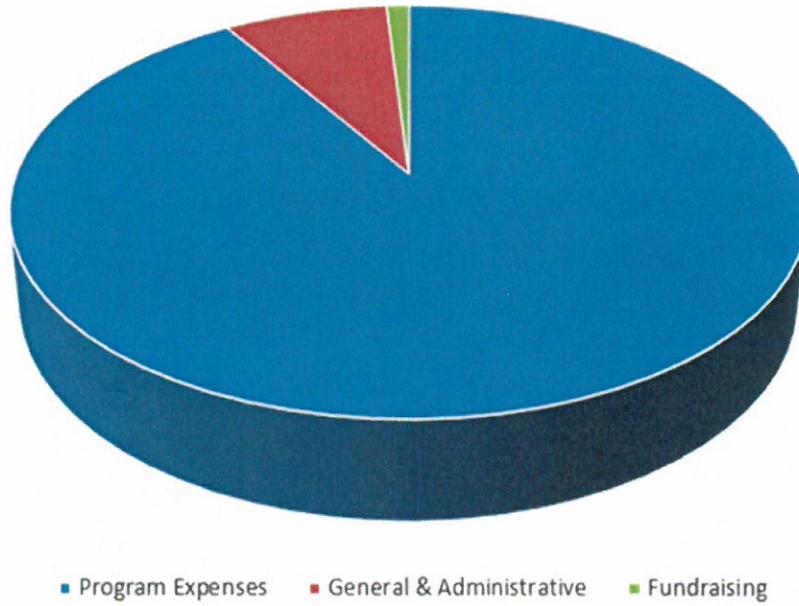


■ Contributions and Grants ■ Residential Programs ■ Tuition ■ PPP Loan Forgiveness ■ Other Income*

Contributions and Grants	\$	990,212
Residential Programs	\$	8,170,251
Tuition	\$	1,517,183
PPP Loan Forgiveness	\$	1,416,200
Other Income	\$	730,445
Total Income	\$	12,824,297

STATEMENT OF FINANCIAL ACTIVITY

EXPENSES



Program Expenses	\$	10,995,509
General & Admin	\$	951,154
Fundraising	\$	134,665
Total Expenses	\$	12,081,328

VOLUNTEERS

Volunteers are vital to our agency. Every year their generosity and commitment makes a huge difference. They painted, cleaned, wrapped gifts, assembled furniture, mentored youth, made quilts, hosted parties, cut hair, taught classes, read books, played games, made birthday cakes, sorted and put away in-kind donations, built storage spaces, planted flowers and gardens with our youth, purchased gifts, wrapped presents, and so, so much more.



**620 volunteers helped throughout
our Shiloh sites for a total of 4,833 hours.
That translates into a total savings to the
agency of \$71,000 !**

DONORS 2020

A Precious Child	Cherrington, Deborah	Eccher, Lisa
Ackerman, George & Connie	Cherry Creek Schools	Elwood, Jill
Acosta, Devin	Chester County Shotokan Karate Club	Enabolfo, Clement
Adair, Sam	Chi Alpha Montana Tech	Engel, Don
Adams, Jason	Christmas In Color	Engles, Cheryl
Alexander, Dowan	City of Denver	Esquibel, Chad
Allen, Rachel	City of Thornton	Feller, Ryan
Alpine Bank	Clausen, Kippi	Fennelly, Johnathon
America's Best Local Charities	Clearwater, Nancy	Fennelly Bros Construction
AMP the Cause	Coughran, Lalana	Fincutter, Robert
Andersen, Michael	Cole, Lisa M	Finley, Kathleen
Anderson, Greg	Collegiate Peaks	FireHouse Quilts
Anschutz Foundation	Colorado All American Girl	FirstBank
Archer, Mark	Colorado Garden Show, Inc	Fivehouse, Neal
Aycrigg, Jocelyn	Colorado Health Foundation	Flooring Longmont
Aycrigg, Vicki	Columbine Kiwanis	Foothills Bible Church
Bair, Sharon Lynn	Community First Founda- tion/Colorado Gives	Fortier, Dianne
Ballow, Daniel	Community Shares of Colorado	Frado, Edward
Bank of America	Cooley, Julia H	Franklin, Kenneth
Banana Republic - Aspen Grove	Corbett, Kerrie	Free, Jonathan
Barnes & Noble	Counterman, Brian	Friesen, Rachael and Todd
Barrett, Roger	Crossfit Ken Caryl	Frisk, Phillip
Bear Creek Tree Company	Crump, Ann	Gallagher, Mary Ann
Becker, Chad	Damon, Patty	Gallagher, Jan
Beren, Megan	Damon-Speight, Rose	Gap - Park Meadows
Blackbaud Giving Fund	Daniels Fund	Garcia, Ryan
Black Roofing	The Danielsons	Garrett, Stephen
BOK Financial	Davis, Peter	Gateway Services Group
Boulder Valley Christian Church	Day, Scott	Guardian Angels Catholic Church
Bowers, Michael	Days for Girls - Littleton	Gemini Consulting
Brancon, Jill	De Jong, William and Jane	Glissmann, Greg & Renee
Brauchler, George	DeAngelis, Frank	Goddard School - Parker
Breakfast Optimist Club of LTN	Delivering Goods	Golgart, Michelle
Breeling, Daniel & Debra	Denver Chapter IFMA	Gordon, Rees, Schully, Mansukhani
Brokaw, James	Desai, Neha	Green, Kristina & Lawrence
Buettner, Warren	Dick, Kellen	Green, Cecilia
Burkhart, Dale	The Diesings	Grueskin, Mark
Butcher, Robert	Diversified Radiology	Gwin Properties
Can'd Aid	Dinardo, Thomas & Virginia	H5 Foundation
Canvas Credit Union	Docker, Dylan	Hampel, Karen
Carlson, Mary Beth	Doddrill Insurance Inc	Hattel, Mike
Carranco, Amara	Dodson, Christopher	Haynes Mechanical
Carter, Natali	Dominguez, Paul	Health Images
Casillas, Gerardo	Douglas, Caleb	Hedger, Jason
Cemco	DTC Kiwanis	Hemsky, Tricia
Chalk, Reagan	DTC Optimist Club GRNVD VILLG Inc	Heritage United Methodist Church
Charles Schwab	Dunlop, Kelly	High Country Harley
Charter Communications	Executive Coatings and Contracting	Hill, McArthur

DONORS 2020

Hohensee, Jodine	Mile High United Way	Reimers, Kelly
Horn, Kenneth & Roseann	Miles, Steve	Reimers, Delaney
Howarth, Susan	Miller, Rick & Beth	Reschak, Annie
HUB International Ins. Services	Miller, Anna	Rhodes, Jeri
H., Christy	Miller, Emily	Rhodes, Alec
ibotta	Millender White	Richardson. Jennifer and Paul
Insperty	Mink, Marissa	Singelstad
Jentz, Martha & Scott	Monahan, Chelsea	Robe, Adam
Jersey Mikes	Morrone, Robert & Michelle	Rockefeller Philanthropy Advisors
Jessing, Michael	Morse, Jay	Ropa Roofing
Johnson, Taylor	Mountain Man Nut & Fruit	Roper, Brent
Johnson, Andy	Nachbur, John	Rush, Randy
Johnson, Kathleen	Newcomb, Sally & Gary	Salazar, Barry
Kaiser Permanente	Nicholson, Luke	Sandoval, Phillip
Kasch, Phillip & Maj	Niles, Greg	Scheel, Kristen
Kaufman Family	North Star Academy	Schneider, Jim
Kegu, Kimberli	Ntoko, Vivian	Segall, Alby
Kenney, Andy & Sherry	Oakley, Shane	Sheagley, Keaton
Kerr Foundation	Oddo Group	Sheridon, Ari
Knott, Cherryl	Odle, Michaela	Shimonsky, Karen
Krause, Jerry	O., Elizabeth	Shupe, Whitney
Kyre, Joneric	Olmsted, Gary	Simpson Property Group, LP
Larcom, Gail and Gordon	Olson, John	Smith, Eva
Latter-day Saints Church - Littleton	One Simple Wish	Smith, Zachary
Laws, Meg	One Way Disposal	Soni, Purvish
Leopoldus, Andi	Orcutt, Nancy N	Spark Community Foundation
Light of the World	Page-Stevens, Nanette	Sparkman, Rachel
Lile, Alyssa	Parker, Westly	St. Andrew Presbyterian Church
Lindsey Bruce	Pearn, Sharon	Boulder
Lockheed Martin Charity Account	Perington Associates	St. Frances Cabrini Parish
Lockwood, Collette	Perkins, Susannah	St Marks
Longmont PD	Peterson, Elizabeth	State of Colorado
Luff Foundation	Petrone, T.	Staudte, Ralph & Martha
Lynch, Rebecca	Pilots for Kids	Stubbs, Shirley
MacDonnell, Melissa	Preston-Schilling Julie	Summit Church
Maddox, Carolyn	Probst, Carol	Sun Life Financial
Malbon, Jane	Proctor, Robert	Swenson, Joseph
Martin, Catherine	Project Helping	Swenson, Angie
Masks4Millions	Rainold, Emile & Yolanda	TAM
Max Building Supply	Rains, Sherrie	Target Corporation
May, Ryan	Ramirez, Molly	Team Pay it Forward
McGowan, Tramon	Ramirez, Steven & Vicki	TEEG Inc.
McGrath, Linda & Mike	Ramsay, Aaron	The Adams Group
McGuire, Cheri & Pat	Red Rocks Church	The Benevity - Liberty Mutual
McKelvey, Sam & Liz	Redlinger, Jill	Group
McShane, Kathryn & Ted	Reece, Barbara & Gary	The Benevity Community Impact
Mendelsberg Lisa & Rick	Reese, Kevin	Fund
Metric Theory	Reger, Thomas	The Crazy Merchant
		The Denver Foundation

DONORS 2020

The DTC Optimist Club of GRNWD Village
 The Episcopal Parish of St. Gregory
 Thompson, Lisa
 Thompson, Monica
 Tillman, Daniel
 Titan Foundation Repair
 Tolan, Andrea
 Tonelli, Tom
 Tracy, Kevin
 Treloar, Anne
 Trujillo, Pat
 Tucker, Andy
 Tucker, David
 Turner, Becky
 Union Pacific Foundation
 United Way of Weld County
 Van Rensburg, Audrey
 Veik, Eric
 Vogel, Sandi
 Voss, Brock
 Weatherman, Brian
 Weatherman, Chris
 Weaver, Todd
 Welter, Elizabeth
 Welter, Mary
 White, Karen F
 Wiersema, Scott
 Wolff, Lisa
 Woodard, Nicole
 Woodke, George
 Yates, Jennifer
 Young, Debbie
 Zavaglia, Robert



Meet Theresa

Theresa, a bubbly and vibrant young girl, who despite going through many trials during her childhood, cares deeply for others and continues to have hope for her future.

Shiloh House was introduced to Theresa after it was discovered that she was experiencing abuse and was placed into foster care. Unfortunately, Theresa has had several potential permanent placements fall through over the years, but remains optimistic about her future.

Theresa returned to Shiloh House in 2019 where she currently awaits another home. Her progress throughout the years is unmatched and while she would say that she has had a hard time controlling her anger over the years, Theresa now feels as though she has a solid handle on her emotions and is able to work through her anger more effectively.

Theresa's favorite subjects in school are math, followed closely by PE. She recently said that she is grateful to the donors that made it possible for her program to get some new gym equipment. The staff at Shiloh have helped Theresa's "worries to go away" and make her feel at home while she is here. Theresa cares deeply about the people who surround her, and is not afraid to speak up for those in her life if she is seeing them mistreated. Her personality is magnetic and her smile is contagious. After everything she has been through Theresa has kept her head up and fought through tribulations even when it wasn't easy.

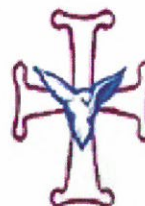
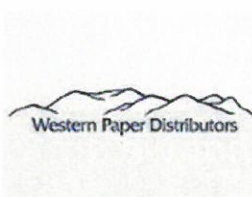
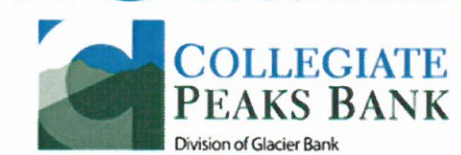
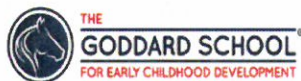
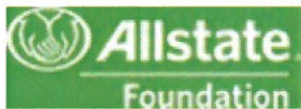
When asked what her greatest ambition is, her answer was quite simple. To have a family! There is nothing Theresa wants more than a family to love and to receive love in return.

"Community - it's what we are, it's where we are."

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Steps to a better, safer life



South Metro
Housing Options



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Attorneys at Law



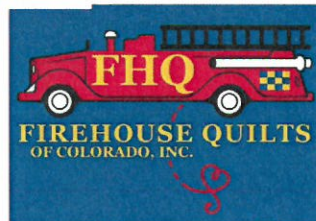
a precious child
SUPPORTING KIDS IN COLORADO



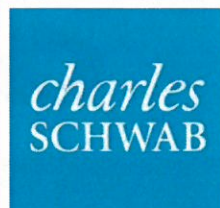
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Shiloh House

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